

Do I need to see the Doctor or Pharmacist?

Frequently asked questions:

What will happen at the pharmacy?

You will be assessed and examined if needed by either Sally or Leanne. Both pharmacists are trained as prescribers and have done extra training on common clinical conditions. This means they can see and treat many patients who would have only been seen by GPs in the past.

Can the pharmacist examine me?

Both Leanne and Sally have undertaken NES clinical skills courses and know how to listen to your chest, examine your eyes and ears and check your vital signs to decide how unwell you are. There is a private consultation room in Barnton Pharmacy.

Will I get antibiotics?

Both pharmacists can write prescriptions, so if after examining you they feel you have a bacterial infection they are able to write you a prescription for the most appropriate treatment. Many conditions are caused by viruses and do not require antibiotics.

Do I need an appointment?

The pharmacy clinic is currently running on Monday – Saturday mornings at Barnton Pharmacy between 9am and 12 midday. You do not need an appointment. If the pharmacist is already seeing someone, you may have to wait. There is a waiting area for your comfort.

Can I go to any pharmacy?

All pharmacies in Scotland offer a Minor Ailments Services. This means they can assess and treat many common complaints such as simple coughs and colds, sore throats and ears, skin rashes, athlete's foot.

This pilot is currently only between Barnton pharmacy and Cramond Medical Practice. If successful, we hope the model can be rolled out to other pharmacies and surgeries

Will my doctor be informed?

After you have seen the pharmacist, they will complete a form about your condition and treatment and send this (via secure email) to your doctor, so that they are aware of your treatment.

Sometimes the pharmacist may need to speak to the doctor before starting treatment, to ensure it is safe to do so.